# CHIA-FEN CHI (Christine) Curriculum Vitae

## Correspondence

Email: Chris@mail.ntust.edu.tw

Address: Department of Industrial Management,

National Taiwan University of Science & Technology

43, Keelung Road Section 4, Taipei, Taiwan 106

**Phone:** +886-2-2737-6338 (O) or +886 975-877-630(M) (Taiwan)

*Fax:* +886-2-2737-6344 (*O*)

YOUTUBE: https://youtu.be/ceY4zEZKa1E

Google Scholar: https://scholar.google.com/citations?user=aHg6E24AAAAJ&hl=en



State University of New York at Buffalo, USA.

M.S. in Industrial Engineering, 1987.

State University of New York at Buffalo, USA.

**B.S. in Industrial Engineering**, 1985. Tunghai University, Taichung, Taiwan.

#### **Research Interests**

- Accident Analysis for Prevention and Safety Management
- Visual Performance and Human-Machine Interface
- Job Analysis and Accommodation for Aging and Disabled workers

#### **Academic Positions**

Since 2012	Distinguished Professor, National Taiwan University of Science & Technology	
2022-2024	Board member, Consumer Protection Committee	
Since 2019	Board member, Taiwan Transportation Safety Board	
2016-2019	Vice Chairman. Aviation Safety Council	
2016	Visiting Professor, Hong Kong University of Science & Technology	
2013 -2016	Director, Center for teaching & learning	
2011 –2013	Dean of International Affairs, International Office	
2010 -2011	Associate Dean. Management School	
2008 -2010	Department chair. Industrial Management	
2006	2006 Visiting Professor, Iowa State University	
1998- 2012	Professor. National Taiwan University of Science & Technology	
1990 –1998	Associate Professor, National Taiwan University of Science & Technology	

### **Professional Service**

<b>Since 2015</b>	Editor Board	Applied Ergonomics (SCI Journal)
Since 2009	<b>Editor Board</b>	International Journal of Industrial Ergonomics (SCI Journal)
Since 2016	Associate Editor	Journal of Labor, Occupational Safety and Health
2005-2008	Senior Editor	Journal of the Chinese Institute of Industrial Engineer (EI)
2003 - 2005	President	for Ergonomics Society of Taiwan



#### Honor

- 2024 IEA Fellow
- 2018 Excellence in Research Award of NTUST
- 2016 Fellow, Ergonomic Society of Taiwan
- 2022 Research awards of National Taiwan University of Science & Technology
- 2020 Research awards of National Taiwan University of Science & Technology
- 2012 Research awards of National Taiwan University of Science & Technology
- 2008 Research awards of National Taiwan University of Science & Technology
- 2006 Excellence in Teaching Award of National Taiwan University of Science & Technology

#### **Publication List**

### **Journal Papers**

#### **Accident Analysis**

- 1. Chi, C. F., Lin Y.-C. (2022) The development of a safety management system (SMS) framework based on root cause analysis of disabling accidents. *International Journal of Industrial Ergonomics*, Volume 92, November 2022, 103351.
- 2. Chi, C.-F., Sigmund, D., Lin, Y.-C., Drury, C. G. (2022) The Development of a Scenario-Based Human-Machine-Environment-Procedure (HMEP) Classification Scheme for the Root Cause Analysis of Helicopter Accidents. Applied Ergonomics. 103 (2022) 103771
- 3. Chi, C.-F., Sigmund, D., Astardi, M. O. (2020) Classification Scheme for Root Cause and Failure Modes and Effects Analysis (FMEA) of Passenger Vehicle Recalls. *Reliability Engineering and System Safety.* (200), 106929
- 4. Chi, C. F., Chang, T. C. and Tsou, C. L. (2006) In-Depth Investigation of Escalator Riding Accidents in Heavy Capacity MRT Stations, Accident Analysis & Prevention, 38, 662-670.
- 5. Chi, C. F., Lin, C.-H., Yang, H. S. (2008) The causal analysis of requested alterations for pressure garments, Journal of Burn Care and Research. 29, 965-974.
- 6. Chi, C.-F., Lin, S.-Z., Dewi, R. S. (2014) Graphical fault tree analysis for fatal falls in the construction industry Accident Analysis and Prevention. 72. 359–369.
- 7. Chi, C. F., Chang, T. C. and Hung, K. H. (2004) Significant industry-source of injury-accident type for occupational fatalities in Taiwan, International Journal of Industrial Ergonomics, 34, 77-91.
- 8. Chi, C. F., and Chen, C. L. (2003)"Reanalyzing occupational fatality injuries in Taiwan with a model free approach", Safety Science, 41, 681-700.
- 9. Chi, C.-F., Lin, S.-Z. (2018) Classification Scheme and Prevention Measures for Caught-in Between Occupational Fatal Accidents. *Applied Ergonomics*. 68, 338-348.
- 10. Chi, C.-F., Lin, Y.-Y., & Ikhwan, M. (2012) Flow Diagram Analysis of Electrical Fatalities in the Construction Industry, Safety Science. 50, 1205-1214.
- 11. Chi, C. F., Chang, T. C. and Ting, H. I. (2005) Accident Patterns and Prevention Measures for Fatal Occupational Falls in the Construction Industry, Applied Ergonomics, 36, 391-400.
- 12. Chi, C. F., Yang, C.-C. and Chen, Z.-L. (2009) In-Depth Accident Analysis of Electrical Fatalities in the Construction Industry. International Journal of Industrial Ergonomics, (39) 635–644.
- 13. Chi, C. F., and Wu, M. L. (1997) Fatal occupational injuries in Taiwan –relationship between fatality rate and age, *Safety Science*. 27, 1-17.
- 14. Chi, C.-F., Chen, P.-L.; Saleh, W.; Tsai, S.-H., Pai, C.-W. (2019) Helmet non-use by users of bikeshare programs, electric bicycles, racing bicycles, and personal bicycles: An observational study in Taipei, Taiwan. International Journal of Sustainable Transportation. 18(2) doi.org/10.1080/15568318.2018.1441470

### Human Machine Interface

- 15. Chi, C.-F., Dewi, R. S., Surbakti, Y. Y., Hsieh, D.Y. (2017) The Perceived Quality of Invehicle Auditory Signals: A Structural Equation Modeling Approach. Ergonomics. 60(11):1471-1484.
- 16. Chi, C.-F., Dewi, R. S., Huang, M. H.(2017) Psychophysical Evaluation of Auditory Signals in Passenger Vehicles. *Applied Ergonomics*. 45, 904-916.
- 17. Chi, C.-F., Dewi, R. S., Samali, P., Hsieh, D.Y. (2019, Nov). Preference Ranking Test For Different Icon Design Formats For Smart Living Room and Bathroom Functions. Applied Ergonomics, 81, 102891
- 18. Chi, C.-F., Dewi, R. S. (2014)" Matching performance of vehicle icons in graphical and textual formats", Applied Ergonomics, 45, 904-916.
- 19. Hung, S.M. Shieh, K. K. Chi, C. F. (2002) Factors affecting the design of computer icons. International Journal of Industrial Ergonomics, 29, 211-218.
- 20. Chi, C. F., Cai, D. & You, M. (2003) Applying Image Descriptors to the Assessment of Legibility in Chinese Characters, *Ergonomics*, 46(8), 825-841.
- 21. Cai, D., Chi, C. F., & You, M. (2000) The Legibility Threshold of Chinese Characters in Three Type Styles, International Journal of Industrial Ergonomics, 27, 9-17.
- 22. Cai, D., Chi, C. F., & You, M. (2008) The assessment of English letter legibility with image descriptors. Perceptual & Motor Skills, 107, 618-628.
- 23. Chi, C. F., Lan, W. S. & Tsai, J. R. (2000) Deriving and analyzing performance strategy in a two-dimensional drawing task. *International Journal of Industrial Ergonomics*, 25, 393-404.
- 24. Chi, C. F., and Chung, K. L.,(1996) "Task analysis for computer- aided design at a keystroke level". *Applied Ergonomics*, 27, 255-265.

## Aging and Disabled Workers

- 25. Chi, C.-F., Tseng, L.-K., Jang, Y. (2012) Prune a decision tree of selecting computer-related assistive devices for the disable user, *IEEE Transactions on Neural Systems & Rehabilitation Engineering* 20(4):564-573.
- 26. Chi, C. F., Dewi, R. S., Jang, Y., Liu, H.-L. (2018) Workplace accommodation for workers with intellectual or psychiatric disabilities, *International Journal of Industrial Ergonomics*, 68, 1-7.
- 27. Chi, C. F., Pan, J. S., Liu, T. H., Jang, Y. (2004) The Development Of A Hierarchical Coding Scheme And Database Of Job Accommodation For Disabled Workers, *International Journal of Industrial Ergonomics*, 33, 429-447.
- 28. Chi, C. F., Chen, C. L., Lin, T. Y. (2001) Risk for occupational injury of handicapped workers in Taiwan, *Perceptual & Motor Skills*, 93, 89-94.
- **29.** Jang, Y., Chi, C. F., Tsauo, J.-Y. & Wang, J.-D. (2006) Prevalence and Risk Factors of Work-Related Musculoskeletal Disorders in Massage Practitoners. *Journal of Occupational Rehabilitation*. 16, 425-438.
- 30. Chi, C. F., Chang, T.-C., Song, J.-C. (2007) Job compensable factors and factor weights derived using job analysis data, *Perceptual & Motor Skills*, 104, 1193-1204.
- **31**. Chi, C. F., and Lin, Y. H. (2008) An Ergonomic Evaluation of a Call Center Performed by Disabled Agents, *Perceptual & Motor Skills*, 107, 55-64
- **32.** Chi, C. F., (1999) A study on job placement for handicapped workers using job analysis data. *International Journal of Industrial Ergonomics*, 24, 337-351.
- **33.** Chi, C. F., & Lin, Y. T. (1998) Ratings of 830 jobs on 45 characteristics: factor & cluster analysis into Age-enhanced, Age-neutral & Age-counteracted & Age-impaired categories, *Perceptual & Motor Skills*, 87,803-816.

### Mental Load and Visual Performance

- 34. Chi, C. F., Cheng, C.C., Shih, Y.-C., Sun, I. S. & Chang, T. C.(2019) Learning rate and subjective mental workload in five truck driving tasks, Ergonomics, 62(3), 391-405, DOI: 10.1080/00140139.2018.1545054
- 35. Chi, C. F., & Lin, F.-T. (1998) A comparison of seven visual fatigue assessment techniques using three data-acquisition VDT tasks, Human Factors, 40, 577-590.
- 36. Chi, C. F., and Lin, F.-T. (1997) "A new method for describing search patterns and quantifying visual load using eye movement data", International Journal of Industrial Ergonomics, 19, 249-257.
- 37. Chi, C. F., and Lin, Y. H.& Lan, W.-S. (2003) Measurement of information processing load and visual load on a dynamic information processing task, *Behavior & Information Technology*, 22, 365-374.
- 38. Chi, C. F., and Lin, Y. H. (2009) Effects of using a screen filter on call center worker's visual fatigue measurement, Perceptual & Motor Skills, 108, 229-238.
- 39. Chi, C. F. (1994) Does windowing or magnification enhance inspection? Journal of the Chinese Institute of Industrial Engineers, 11, 223-229 (EI)
- 40. Drury, C. G. and Chi, C.-F. (1995) A test of economic models of stopping policy in visual search. *IIE Transactions*, 27, 382-393.
- 41. Chi, C. F. and Drury, C. G (1998) Do people choose an optimal response criterion in an inspection task? *IIE Transactions*, 30.3, 257-266.
- 42. Chi, C. F. and Drury, C. G (2001) Limits to human optimization in inspection performance. International Journal of Systems Science, 32, 689-701.

#### Hand Performance

- 43. Cheng, C.-C., Shih, Y.-C., Tsai, Yue-Jin, Chi, C.-F. (2014); The Influence of Cooling Forearm/Hand and Gender on Estimation of Hand Grip Strength, *Ergonomics*. 2014 Jul 17:1-13.
- 44. Chi, C. F., Shih, Y.-C., Chen, W.-L. (2012) Effect of Cold Immersion on Grip Force, EMG, and Thermal Discomfort, *International Journal of Industrial Ergonomics*, 42, 113-121.
- 47. Chen, W.-L. Shih, Y.-C. and Chi, C. F. (2010) Hand/Finger Dexterity as a Function of Skin Temperature, EMG, and Ambient Condition, Human Factors, 52(3), 2010. 426-440.
- 45. Chi, C. F. and Drury, D. G.(1988), Cross Validation of Measures of Handle/Human Fit. *Applied Ergonomics*, 19.4, 309-314.
- 46. Chi, C. F. and Drury, C. G. (1988), A Further Note on Psychophysical Testing of Handles. *Applied Ergonomics*, 19.4, 315-318.

#### **Book Chapters**

- 1. Chi, C.-F. (2016) Chapter 26 Accident Causes and Prevention Measures for Fatal Occupational Falls in the Construction Industry in Fall Prevention and Protection: Principles, Guidelines, and Practices. Hsiao, H. (Ed) CRC Press ISBN 9781482217148
- 2. Djonaedi, E, Chi, C.-F., Dianawati, F. Yuri M., Zagloel, Y. M. (2012) The development of a database program for fatal electrocution and fatal fall accidents in construction industry, International Journal of Technology, 1, 67-76. (EI)
- 3. Tsai, WC., Chi, CF., Huang, YH. (2023). Technology Service Design for the Older Adults with Dementia. In: Gao, Q., Zhou, J. (eds) Human Aspects of IT for the Aged Population. HCII 2023. Lecture Notes in Computer Science, vol 14043. Springer, Cham. <a href="https://doi.org/10.1007/978-3-031-34917-1">https://doi.org/10.1007/978-3-031-34917-1</a> 26

#### Two textbooks Published in Chinese

- "Job Analysis and Accommodation for Handicapped Workers" (2003) single author
- "Human Factors: Design Principle and Practical Application for Man-Machine-Environment" (2022) with four other authors.

### PhD supervision

- Cheng, C.C., (2019) Learning Curve Analysis of Passenger Vehicle and Military Truck Driving
- Lin, S.-Z. (2018) Fault Tree Analysis for Caught-in-Between Occupational Fatal Accidents
- Dewi, R. S. (2016) Matching Test and Preference Test on In-vehicle Visual and Auditory Signs of Passenger Cars
- Lin, Y.-Y., (2008) The defect analysis and quality function deployment analysis of requested alteration for pressure garment
- Yang, C.-C. (2008) Contributing factors of work-related electrical fatalities
- Chang, T. C. (2004) Scenario analysis of occupational fatalities and fatal falls
- Chen, C. L. (2001) The Analysis of Demographic Factors for Fatal and Nonfatal Occupational Injuries in Taiwan
- Tseng, L.-K., (2012) A decision tree of selecting computer-related assistive devices for the disabled user
- Cai, D. (2001) The Application of Image Descriptors to the Assessment of the Legibility for Characters
- Lin, C.-H., (2012) Accident Patterns for Electrical Fatalities in the Construction Industry
- Lin, Y. H. (2004) The measurement of mental workload and human factors evaluations on two information processing tasks
- Lin, F.-T.(1996) A study of visual search patterns and visual fatigue using eye-movement method
- Chen, W.-L. (2010) Evaluating the hand performance in a cold environment

#### **Invited Lectures**

- Keynote speaker for Hong Kong Ergonomics Society "Icons for Automobiles" Hong Kong, 27 May 2016
- Guest speaker for Hong Kong Ergonomics Society "Fatal occupational injuries in construction industry" Hong Kong, 27 Mar 2015
- Guest speaker for 2011 12th International Conference on Quality in Research (QiR) "The Use of Archival Data: Finding Accident Patterns of Work-Related Fatalities" Indonesia, 4-7 July 2011
- Plenary speaker for 2010 International Industrial Engineering Conference: Research, Applications & Practice, to deliver "Accident Analysis and Human Error" in AUGUST, 2010
- Guest speaker for the 10<sup>th</sup> annual meeting of Society of Occupational Safety Health and Ergonomics to deliver "Accident analysis of work-related injuries in Taiwan" in Japan in Oct, 2005
- Guest speaker for Hong Kong Ergonomics Society to deliver "Ergonomic Studies on Disabled Workers" at The Hong Kong Polytechnic University in May, 2004

## **Projects (Principal Investigator)**

- Development of hazard analysis and automatic detection system for unguarded opening (CTCI)
- Design of Safety Posters for High-Risk Tasks for Construction Industry (CTCI)
- Development of Safety Rule and SOP for High-Risk Tasks for Construction Industry
- Development of Self-Audit and Checklist for High-Risk Tasks Using Disabling Accidents (CTCI)
- Development of Accident Data Base Framework (CTCI)
- Handbook of Occupational Accident Investigation (CTCI)
- Occupational Safety and Health Checklist and Training Manual for Warehouse (Tokio Marine Group)
- Accident Patterns and Prevention Measures of Fire Compensation Cases (Tokio Marine Group)
- Human Factors Design Guideline and Evaluation for Vehicles supported by Hua-chuang Automobile Information Technical Center Co., Ltd
- Situational Analysis and Preventive Measures of Fatal Falls supported by Institute of Occupational Safety & Health
- Change in perception of occupational risk and working behavior following an occupational injury supported by Dept of Labor, Taipei City Government
- Human Factors Training Guide for Aviation Safety supported by Civil Aeronautics Administration
- The development of a checklist for the prevention of fatal falls in construction industry supported by Institute of Occupational Safety & Health (Taiwan)
- In-depth analysis of caught in between work-related fatalities supported by Bureau of Labor Insurance
- An Epidemiological Study of Occupational Injury in Taiwan supported by Bureau of Labor Insurance
- An ergonomics study of the workplace for disabled Workers supported by Institute of Occupational Safety & Health
- Occupational disease and injury of Aging Workers supported by Institute of Occupational Safety & Health
- Ergonomic Design Guidelines for High Speed Rail System in Taiwan supported by Preparation Office of High Speed Rail System, Bureau of Transportation & Communication
- Assistive Devices for Disabled Workers supported by Bureau of Labor Insurance
- The Creation of a Database System of Computer-Related Assistive Devices for Disabled Workers supported by Institute of Occupational Safety & Health of Taiwan.
- The Development of a Coding Scheme and Database of Job Accommodation For Disabled Workers supported by Employment and Vocational Training Administration of Taiwan
- The Guide To Job Accommodation For Disabled Workers supported by Employment and Vocational Training Administration of Taiwan
- Job Placement For Handicapped Workers Using Job Analysis Data supported by Employment and Vocational Training Administration of Taiwan